



SYNERGYREVO
GLOBAL BUSINESS SERVICES PRIVATE LIMITED

REALIZE: EVERY: VICTORY: OUTRIGHT

PROFILE

CO-ORDINATES.

- Business Entity:** SYNERGYREVO GLOBAL BUSINESS SERVICES PVT LTD.
- Business Type:** BPO SERVICES.
- Registration Number:** U74999TN2020PTC136118.
- GST Number:** 33ABDCS8738E1Z9.
- PAN & TAN Number:** ABDCS8738E & CHES58803D.
- Contact Numbers:** +91 9789984093, 044 48689343.
- E-mail:** support@synergyrevo.com , renjith@synergyrevo.com
- Regd. Office Address:** Plot No: 6, Ground Floor, VenkateswaraNagar,2nd Cross St, 3rd Main Rd, Velachery, Chennai – 600042.

EVOLUTION:

SynergyRevo Global Business Services Private Limited, is an Indian company based out of Chennai, Tamil Nadu with competence in IT enabled services that incorporates end to end Telecom Solutions, Outsourcing Inbound and Outbound, BPO & KPO, HR activities, Analytics, Financial Consulting, Banking Solutions and Data Services.

This Organization is formed and led by Mr.: Prasanth Prabhakaran and Renjith Lekshmanan. Our service model boasts of excellence in service delivery, superior quality, and compelling business transformation.

ABOUT US:

SynergyRevo Global Business Services Private Limited, aim to empower our clients by providing them best business process outsourcing services to help them stay competitive in global market. With a strong belief in core values like integrity, excellence, commitment, and fairness, we strive to meet unique business needs of our clients. Our work culture is supported by the acumen & efficiency of our key members, extensive experience & positive attitude of our team.

Deep business insights, global delivery capabilities, and understanding of how technology impacts the industry and client's business model, we contribute to shape the future of client's enterprise.

Our service offerings and solutions across industry verticals are strengthened by alliances with technology vendors, customers, and niche solution providers. Our ecosystem of alliances allow us to provide best-in-class solutions that meet our customer's business requirements and helps them to:

- Reduce cost of ownership.
- Reduce risk of implementation.
- Accelerate time to market.
- Extend Geography Seamlessly.
- Enhance product and service offerings

OUR EXPERTISE:

TELECOM SOLUTIONS : We provide end to end telecom solutions with infrastructure and technical support. We Liasson with Telecom providers to fulfil requirements of our Clients.

HR SERVICES : Our Core strength lies in managing people, we are into placing manpower, Payroll Management, HR Infrastructure, Logistic Management. Designing and implementing HR processes.

CREDIT MANAGEMENT & RISK : With our varied experience across years we specialize in Credit Management and Risk. We provide collection support from Live Buckets to Recovery for some of the major Banks, Distribution Channels and Telecom companies. We specialize in understanding the customer and mitigate the risk for your organization.

CALL CENTER OPERATIONS : We have expertize in managing inbound and outbound call centers with the state of the art technology like Dialers, Recording Systems and monitoring capabilities.

FIELD SERVICES : Our feet on street is a very unique strength which we posses and leverage across all segments. We have Field officers performing collections, verification, pickups etc.. through the length and breadth of the state.

DATA ANALYSIS: Data analysis forms the backbone of any process with our dedicated analyst we posses the capability to crack down any form of data into segments enabling our clients to perform there responsibilities in a very structured wat resulting in better output.

IT & IVR SOLUTIONS : We enable our clients with the state of art technologies by designing and developing tools like IVR, CRM, Email services, Chat Bots and also deploying and managing it with the best possible productivity.

SALES : Our dedicated sales force enables us to develop indegenius methods to improvise and promote sales for our clients ranging from a Sim card to Luxury apartments catering across segments.

OVERSEAS EDUCATION: Our experience in overseas education market enables us to cater to needs of students wishing to make a career out of specialized courses in countries like Australia, UK, Georgia , Ireland and most Eurpoean countries.

OUR VISSION:

TO BE ABLE TO FULLFILL DREAMS AND DELIVER LONG TERM VALUES THROUGH INNOVATION, TECHNOLOGY, OPERATIONAL EFFICIENCY AND CUSTOMER CENTRICITY.

OUR VALUES:

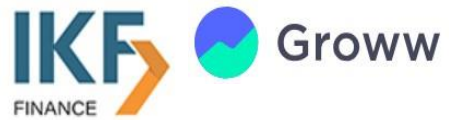
- Excellence
- Innovation.
- Expertise and Experience
- Trust and Integrity
- Social Commitment

OUR MISSION:

COMPANY THAT CREATES VALUE WITH A DIFFERENCE, INSPIRES AND FULFILLS YOUR CURIOSITY.

Our mission is to offer strategic alliances that allow our clients to access innovative custom-built multichannel solutions, together with profitable pricing models that ensure a safe return on their investment and high level of user satisfaction.

OUR CLIENTELE:



MANAGEMENT:

Director: Mr. Renjith Lekshmanan – DSC: 08746127

15 years of experience in Customer Service and Sales has managed end to end Service operations for retail and corporate segment. Has been part of Enterprise Sales handling Large & Key Accounts (CTS, IBM, INFOSYS etc...), instrumental in acquisition, channel handling, distribution & backend process.

Director: Mr. Prasanth Prabhakaran – DSC: 08243288

21 years of corporate experience at Senior Management level in Customer Life Cycle Management with expertise in Call Center, Service Recovery, Enterprise & Retail Collections, Virtual Account Management, Revenue Enhancement and Churn Management. Handled National Level Assignments and has been part of Key Projects like IVR, CRM Development and Transition.

Business Head: Mr. Durga Prasad Metla

21 Years of experience in Telecom Spectrum managing Customer Life Cycle management from induction to churn. Have varied experience in handling enterprise customers and providing end to end business solutions encompassing data and voice.

**Thank you for taking time to go through this business profile.
If there are any questions or comments, please feel free to contact us @**

Dir Name	Mob No:	Email ID
Prasanth Prabharakaran	+91 9981044333	prasanth@synergyrevo.com
Renjith Lekshmanan	+91 9789984093	renjith@synergyrevo.com

**THANKING YOU
LOOKING FORWARD.....**